

RETAIL

WITH THE TREND IN THE RETAIL INDUSTRY OF A REDUCTION IN GROSS OPERATING PROFITS AND AN INCREASE IN WAGES AND SALARIES, IT IS MORE IMPORTANT THAN EVER TO OPTIMISE YOUR LABOUR COSTS.

OUR EXPERTISE - YOUR PEACE OF MIND

ComOps Workforce Management (WFM) automates staff rosters, budgets, timesheets and payroll processes. For decades **ComOps WFM** has been providing workforce management solutions to the retail sector, helping organisations to: manage their labour

costs, maximise sales opportunities, reduce staff turnover, reduce administration overload, enhance staff communication and improve workforce visibility. Our experience in implementing solutions for small, medium and large global retail organisations has given us

insight into the challenges that retailers face. The following is a snapshot of how **ComOps WFM** helps our retail customers address the many demands associated with managing and optimising their business and how it can help yours.



Drive Efficiency.

Automating manual tasks for administrators and enabling self-service across your workforce



Reduce Cost.

ComOps WFM minimises administration time while reducing staffing costs



Real Time Visibility.

Enable change before exceeding labour to sales ratios



We understand the many challenges of managing a **retail** workforce. With today's increasingly competitive market, reduced margins, increased planning requirements and geographically dispersed stores with hundreds or thousands of staff to manage - it is a difficult and often time-consuming task.

- ◇ **Centralised Administration.** Whether dozens of staff in one store or thousands across multiple stores, our solution provides you with the centralised administrative capability you need to run your business more efficiently.
- ◇ **Simple Scheduling & Rostering.** Take the guess work out of estimating labour costs at the time of scheduling, while enabling compliance with your labour to sales ratio. Simplify the time-consuming and complex task of staff scheduling and generating the optimum schedule every time.
- ◇ **Volume Rostering.** Optimise rosters based on standard business fluctuations in revenues, transaction volumes, foot traffic, customer count, heat mapping, etc for greater efficiency and productivity.
- ◇ **Self-Service.** With high numbers of casual and temporary staff, accelerating on-boarding and engaging with your workforce is critical. Our mobile ready applications improve employee productivity, providing staff with the ability to access their schedules, accept & reject shifts, update availability and view & submit leave requests.
- ◇ **Time & Attendance.** From biometric devices to mobile applications, ComOps' time collection options put an end to the laborious task of manually collecting and entering employee time sheet information. Our automated data collection provides real-time insight when needed.
- ◇ **Award Interpretation.** From interpreting employee time sheets to costing rosters, our comprehensive award interpretation manages the most complex work rules.
- ◇ **Payroll Integration.** Seamless integration into your existing payroll system eliminates the need for manual intervention and reduces human error. ComOps WFM ensures that the correct hours are transferred to payroll accurately and your workforce is paid correctly and on time.
- ◇ **Reporting.** Quickly and easily monitor trends, control overtime, compare budget to actual and improve planning & forecasting with our fully integrated reporting suite.
- ◇ **Safety.** ComOps WHS lowers the overall risk and can reduce costs, claims, premiums and potential fines.

CALL US NOW ON
1300 853 099

OR

EMAIL US
sales@comops.biz

AND LET US SAVE YOU
TIME AND MONEY

Level 16,
132 Arthur Street
North Sydney, NSW

About ComOps

ComOps provides effective Workforce Management Solutions including Rostering & Scheduling, Award Interpretation, Labour Cost Management, Fatigue Risk Management, Leave Management, Time & Attendance, Employee Self-Service Portals, Risk Management & Safety Compliance and Workforce Analytics.

ComOps provides solutions for specialty stores, supermarkets, department stores, fashion, sports, recreation and hardware stores. ComOps is a Microsoft Gold Partner and has ISO 9001 Accreditation.